

Job Specification - Qualified Agricultural Service Technician JDW Engineering Ltd

	Essential	Desirable
Qualifications	<ul style="list-style-type: none"> ▶ Relevant motor vehicle technician qualification gained within the agricultural industry ▶ GCSE passes including English, Mathematics and Science (or equivalent) ▶ Full Driving licence 	<ul style="list-style-type: none"> ▶ Evidence of further professional development or recognised qualification in agricultural or plant engineering ▶ Specific New Holland product related training
Experience and Job Knowledge	<ul style="list-style-type: none"> ▶ Experience working in a main agricultural machinery dealer or manufacturer workshop ▶ Good knowledge and understanding of agricultural/farming/plant machinery ▶ Current experience in the repair and maintenance of agricultural machinery ▶ Current experience in the diagnostics of agricultural machinery and implement faults. ▶ The drive and motivation to fully understand the product and company goals ▶ Promote excellence in customer service 	<ul style="list-style-type: none"> ▶ Experience managing the workload of others ▶ Experience in the repair and maintenance of New Holland machinery and implements ▶ Practical experience in the use of manufacturer specific diagnostic tools (ETIM, EST, THD).
Job related abilities	<ul style="list-style-type: none"> ▶ Personally well organised, with good communication skills ▶ Excellent attention to detail in both practical and record keeping skills ▶ Show honesty integrity and professionalism ▶ Ability to develop good relationships with colleagues, customers and external organisations ▶ Ability to work under own initiative as well as part of a team ▶ Be friendly, reliable and confident 	<ul style="list-style-type: none"> ▶ Problem solving skills and a willingness to think outside the box ▶ Evidence of creative thinking ▶ Experience of reading technical support manuals, parts drawings and documents ▶ Ability to work under pressure and achieve deadlines by prioritising workload
Further Information:	<p>For further information about this position or to discuss your suitability, please email info@jdweng.com in the first instance.</p>	